

Standard Communication with Security: Calling for Support

Give location, and DO NOT HANG UP until verification and confirmation from dispatch.

Remember: Yellow card should ONLY be used if you cannot communicate need because of the situation.

- **Agitated:** we have a patient/family member/visitor displaying agitated behavior they are doing XX we need support in XX way.
- **Disruptive:** we have a patient/family member/visitor displaying disruptive behavior they are doing XX we need support from security.
- **Destructive:** we have a patient/family member/visitor displaying destructive behavior they are doing XX we need immediate support from security.
- **Dangerous:** we have a patient/family member/visitor displaying dangerous behavior they are doing XX we need immediate support from security.